

MADISON COUNTY ROAD DEPARTMENT

JUNE 2019

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28617 A	06/03/19 08:21:00	06/06/19 15:39:00	06/04/19 3	Limb Pickup Closed Limbs pick up	Brown, Shirley ShIPLEY, Ann	Addison Way Addison Way	District 4	Medium Priority
28618 A	06/03/19 08:24:00	06/25/19 08:52:00	06/04/19 22	Pot Holes Closed Big pot hole at the intersection of Robinson Springs and Hwy 463	Brown, Shirley Carpenter, Billy	Robinson Springs Rd Robinson Springs Rd	District 3	Medium Priority
28619 A	06/03/19 08:33:00	06/05/19 11:46:00	06/04/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Le Ann	Farmers Row Farmers Row	District 3	Medium Priority
28620 A	06/03/19 08:39:00	06/12/19 07:06:00	06/04/19 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Fowler, David	Beaufort Cir Beaufort Cir	District 4	Medium Priority
28624 A	06/03/19 09:53:00	06/06/19 07:10:00	06/04/19 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Tichy, John	Sagefield Sq Sagefield Sq	District 4	Medium Priority
28625 A	06/03/19 10:21:00	06/12/19 07:07:00	06/04/19 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Tullos, Sally	Anniston Cv Anniston Cv	District 4	Medium Priority
28627 A	06/03/19 10:28:00	06/07/19 07:24:00	06/04/19 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Bonds, Allison	Saddle Creek Cv Saddle Creek Cv	District 1	Medium Priority
28628 A	06/03/19 10:39:00	06/21/19 09:50:00	06/04/19 18	Pot Holes Closed Bad pot holes	Brown, Shirley Carpenter, Hal	Powell Rd Powell Rd	District 3	Medium Priority
28629 A	06/03/19 11:08:00	06/13/19 07:08:00	06/04/19 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Bowers, Mary	Dover Ln Dover Ln	District 3	Medium Priority
28630 A	06/03/19 13:26:00	06/19/19 08:32:00	06/04/19 16	Trash Related Closed Needs old refrigerator picked up	Brown, Shirley Simmons, Henry	Bradfield Rd Bradfield Rd	District 4	Medium Priority

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
28631	06/03/19	06/24/19	06/04/19	Limb Pickup	Brown, Shirley	Oliver Rd	District 1	Medium Priority
A	13:29:00	07:15:00		Closed	Ward, Mary	Oliver Rd		
	Dur (hrs/days)	504	21	Limbs pick up				
28632	06/03/19	06/19/19	06/04/19	Trash Related	Brown, Shirley	Pisgah Bottom Rd	District 5	Medium Priority
A	14:08:00	07:20:00		Closed	Walker, Cleothis	Pisgah Bottom Rd		
	Dur (hrs/days)	384	16	Need old items picked up				
28633	06/03/19	06/12/19	06/04/19	Limb Pickup	Brown, Shirley	Seville Way	District 3	Medium Priority
A	14:12:00	07:05:00		Closed	Gonez, Mary	Seville Way		
	Dur (hrs/days)	216	9	Limb pick up				
28634	06/03/19	06/24/19	06/04/19	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	14:14:00	07:35:00		Closed	Thompson, Connie	Brierfield Dr		
	Dur (hrs/days)	504	21	Limbs pick up				
28635	06/03/19	06/24/19	06/04/19	Limb Pickup	Brown, Shirley	Brierfield Dr	District 2	Medium Priority
A	16:25:00	07:35:00		Closed	Flowers, Nichols	Brierfield Drive Madison		
	Dur (hrs/days)	504	21	Needs limb pickup				
28636	06/04/19	06/21/19	06/05/19	Pot Holes	Brown, Shirley	North Livingston Rd	District 3	Medium Priority
A	08:30:00	09:50:00		Closed	Forbes, Michael	North Livingston Rd		
	Dur (hrs/days)	408	17	Pot holes on North Livingston going toward Lake Cavalier, and on Lake Cavalier at the stop sign				
28637	06/04/19	06/24/19	06/05/19	Limb Pickup	Brown, Shirley	Lakefield Run	District 1	Medium Priority
A	09:22:00	07:50:00		Closed	Stubbs, Sue Ella	Lakefield Run		
	Dur (hrs/days)	480	20	Limbs pick up [THROUGH OUT THE WHOLE NEIGHBORHOOD]				
28638	06/04/19	06/07/19	06/05/19	Limb Pickup	Brown, Shirley	Waywood Cove		Medium Priority
A	09:28:00	15:51:00		Closed	McCaa, Brenda	Waywood Cv		
	Dur (hrs/days)	72	3	Limbs pick up in the cud a sak				
28639	06/04/19	06/12/19	06/05/19	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	10:15:00	07:07:00		Closed	Mandel	Beaufort Cir		
	Dur (hrs/days)	192	8	Limbs pick up				
28641	06/04/19	06/20/19	06/05/19	Limb Pickup	Brown, Shirley	Chapel Ln	District 3	Medium Priority
A	13:46:00	07:20:00		Closed	Lee, Danny	Chapel Ln Madison 39110		
	Dur (hrs/days)	384	16	needs limb pickup				

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28642 A	06/04/19 14:55:00	06/21/19 07:16:00	06/05/19 17	Limb Pickup Closed	Brown, Shirley Williams, Mary	Rockin Chair Rd Rockin Chair Rd Madison 39110	District 1	Medium Priority
	Dur (hrs/days)	408		Needs limb pickup				
28643 A	06/04/19 15:09:00	06/18/19 11:18:00	06/05/19 14	Limb Pickup Closed	Brown, Shirley Houck, James	North Deerfield Dr North Deerfield Dr	District 5	Medium Priority
	Dur (hrs/days)	336		Limbs pick up (crepe myrtles)				
28644 A	06/05/19 06:48:00	06/17/19 07:25:00	06/06/19 12	Limb Pickup Closed	Brown, Shirley Marshall, Mike	Magnavox St Magnavox St	District 4	Medium Priority
	Dur (hrs/days)	288		Limbs pick up				
28645 A	06/05/19 07:32:00	06/12/19 07:05:00	06/06/19 7	Limb Pickup Closed	Brown, Shirley Wilcher, Bradley	Caroline Club Cir Caroline Club Cir	District 4	Medium Priority
	Dur (hrs/days)	168		Limbs pick up				
28646 A	06/05/19 08:57:00	06/24/19 07:16:00	06/06/19 19	Limb Pickup Closed	Brown, Shirley Jones, Tracey	Sunset Cir Sunset Cir	District 1	Medium Priority
	Dur (hrs/days)	456		Limbs pick up				
28648 A	06/05/19 13:43:00	06/11/19 09:05:00	06/06/19 6	Limb Pickup Closed	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
	Dur (hrs/days)	144		Limbs pick up				
28649 A	06/05/19 13:44:00	06/20/19 07:28:00	06/06/19 15	Limb Pickup Closed	Brown, Shirley Harkins, Nataline	Hanging Moss Ln Hanging Moss Ln	District 3	Medium Priority
	Dur (hrs/days)	360		Limbs pick up				
28650 A	06/05/19 15:41:00	06/20/19 07:27:00	06/06/19 15	Limb Pickup Closed	Brown, Shirley Coffee, Terry	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	360		Limbs pick up				
28651 A	06/05/19 15:43:00	06/19/19 07:27:00	06/06/19 14	Limb Pickup Closed	Brown, Shirley Barnes, Tutti	Bradfield Rd Bradfield Rd	District 4	Medium Priority
	Dur (hrs/days)	336		Limbs pick up				
28653 A	06/07/19 08:57:00	06/25/19 08:44:00	06/08/19 18	Gravel Closed	Brown, Shirley Hoskin	Catlett Rd Catlett Rd	District 3	Medium Priority
	Dur (hrs/days)	432		Needs gravel on culvert				

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28655 A	06/07/19 09:05:00	06/21/19 10:44:00	06/08/19 14	Trash Related Closed Need old desk picked up	Brown, Shirley Rouser, Latisha	Providence Dr Providence Dr	District 3	Medium Priority
28657 A	06/07/19 09:36:00	06/19/19 07:23:00	06/08/19 12	Trash Related Closed Household trash pick up	Brown, Shirley Saddler	Catlett Rd Catlett Rd	District 3	Medium Priority
28658 A	06/07/19 10:07:00	06/20/19 07:28:00	06/08/19 13	Limb Pickup Closed Limbs pick up	Brown, Shirley Dickerson, Cathy	Savannah Bend Savannah Bend	District 3	Medium Priority
28659 A	06/07/19 12:09:00	06/21/19 07:39:00	06/08/19 14	Limb Pickup Closed Needs limb pickup	Brown, Shirley Grant, Devan	Channing Cir Channing Circle Canton 39046	District 4	Medium Priority
28660 A	06/07/19 12:34:00	06/12/19 07:09:00	06/08/19 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Stephen, Kathy	Crescent Ridge Dr Crescent Ridge Dr Madison 39110	District 4	Medium Priority
28661 A	06/07/19 13:06:00	06/19/19 07:17:00	06/08/19 12	Limb Pickup Closed Limbs pick up	Brown, Shirley Williams, Eugene	Providence Dr Providence Dr	District 3	Medium Priority
28662 A	06/07/19 14:32:00	06/19/19 07:17:00	06/08/19 12	Trash Related Closed Need old basketball goal picked up	Brown, Shirley Brown, Sheretta	Newport Dr Newport Dr	District 4	Medium Priority
28663 A	06/07/19 14:35:00	06/25/19 08:47:00	06/08/19 18	Gravel Closed Needs gravel on culvert	Brown, Shirley Willis, Anwar	Rocky Hill Rd Rocky Hill Rd	District 5	Medium Priority
28664 A	06/07/19 15:08:00	06/18/19 09:58:00	06/08/19 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Moses, Mathews	Hunters Row Hunters Row	District 3	Medium Priority
28665 A	06/07/19 15:10:00	06/21/19 09:51:00	06/08/19 14	Pot Holes Closed Ms King : I was leaving Flora traveling in Pocahontas Rd and as soon as I passed Fearn's Chapel Church there was this big hole that goes from one side	Brown, Shirley King, Marranda	Pocahontas Rd Pocahontas Rd Flora 39071	District 4	Medium Priority

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28668 A	06/10/19 06:49:00	06/21/19 07:33:00	06/11/19 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Crystal	Dover Ln Dover Ln	District 3	Medium Priority
28669 A	06/10/19 07:16:00	06/11/19 09:10:00	06/11/19 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Duncan	Belle Pointe Dr Belle Pointe Dr	District 4	Medium Priority
28670 A	06/10/19 08:17:00	06/24/19 07:17:00	06/11/19 14	Limb Pickup Closed Limbs pick up	Brown, Shirley Pike, Buddy	Sycamore Ridge Sycamore Ridge		Medium Priority
28671 A	06/10/19 09:29:00	06/21/19 07:40:00	06/11/19 11	Limb Pickup Closed Limbs pick up	Brown, Shirley Beal, Lakeisha	Harbor Rd Harbor Rd	District 1	Medium Priority
28672 A	06/10/19 12:03:00	06/18/19 11:17:00	06/11/19 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Durham, Angie	North Deerfield Dr N Deerfield Dr	District 5	Medium Priority
28673 A	06/10/19 12:06:00	06/12/19 07:07:00	06/11/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Marshall, John	Beaufort Cir Beaufort Cir	District 4	Medium Priority
28674 A	06/10/19 12:07:00	06/25/19 08:56:00	06/11/19 15	Gravel Closed Needs gravel on the church culvert [Emmanuel Baptist Church]	Brown, Shirley Jackson, Arthur	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
28675 A	06/10/19 13:34:00	06/17/19 07:25:00	06/11/19 7	Limb Pickup Closed Limbs pick up	Brown, Shirley McMurtry, Felicia	Compress St Compress St	District 4	Medium Priority
28676 A	06/10/19 13:35:00	06/21/19 09:51:00	06/11/19 11	Pot Holes Closed Bad pot hole at the entrance of the park	Brown, Shirley Johnson, Mary	A M Rogers Park A M Rogers Park		Medium Priority
28677 A	06/10/19 14:20:00	06/12/19 07:11:00	06/11/19 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Ewing, Carol	Ridgefield Dr Ridgefield Dr	District 3	Medium Priority

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28679 A	06/10/19 14:25:00	06/24/19 14:44:00	06/11/19 14	Limb Cutting Closed	Brown, Shirley Brooks, Ray	Yandell Rd Yandell Rd	District 1	Medium Priority
	Dur (hrs/days)	336	14	Limbs needs cutting at Yandell Rd and Clarkdell Ext, can't see oncoming traffic on both sides				
28680 A	06/10/19 14:47:00	06/21/19 07:40:00	06/11/19 11	Limb Pickup Closed	Brown, Shirley Lewis, Charlotte	Wayne Dr Wayne Dr	District 5	Medium Priority
	Dur (hrs/days)	264	11	Limbs pick up				
28681 A	06/10/19 15:26:00	06/24/19 07:17:00	06/11/19 14	Limb Pickup Closed	Brown, Shirley Gardner, Marla	Sycamore Ridge Sycamore Ridge		Medium Priority
	Dur (hrs/days)	336	14	Limbs pick up				
28682 A	06/10/19 15:27:00	06/18/19 11:04:00	06/11/19 8	Limb Pickup Closed	Brown, Shirley Trigrett, Mary	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
28684 A	06/10/19 15:55:00	06/24/19 07:17:00	06/11/19 14	Limb Pickup Closed	Brown, Shirley Smith, Becky	Granfield Ct Granfield Ct Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	336	14	Needs limb pickup				
28685 A	06/11/19 08:33:00	06/21/19 09:51:00	06/12/19 10	Pot Holes Closed	Brown, Shirley Creel, Mary	Oak Trail Oak Trail	District 1	Medium Priority
	Dur (hrs/days)	240	10	Pot hole at the end of her driveway				
28686 A	06/11/19 08:45:00	06/24/19 07:34:00	06/12/19 13	Limb Pickup Closed	Brown, Shirley Davis, Rob	Arrington Dr Arrington Dr	District 3	Medium Priority
	Dur (hrs/days)	312	13	Limbs pick up				
28688 A	06/11/19 09:33:00	06/18/19 09:42:00	06/12/19 7	Limb Pickup Closed	Brown, Shirley Sprinkle, Ron	Lake Mannsdale Dr Lake Mannsdale Dr	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
28690 A	06/11/19 12:40:00	06/21/19 07:41:00	06/12/19 10	Limb Pickup Closed	Brown, Shirley Brown, David	Channing Cir Channing Circle Canton 39046	District 4	Medium Priority
	Dur (hrs/days)	240	10	Needs limb pickup				
28691 A	06/11/19 15:29:00	06/21/19 07:42:00	06/12/19 10	Limb Pickup Closed	Brown, Shirley Aguilar, Alex	Plantation Dr 108 Plantation Dr	District 3	Medium Priority
	Dur (hrs/days)	240	10	Limb pickup				

Madison County Road Department

Reporting Dates 06/03/19 through 06/26/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
28692 A	06/11/19 15:51:00	06/20/19 07:20:00	06/12/19	Limb Pickup Closed	Brown, Shirley Axtell, Cliff	Cherry Bluff Dr Cherry Bluff Dr	District 3	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
28693 A	06/11/19 15:52:00	06/21/19 09:52:00	06/12/19	Pot Holes Closed	Brown, Shirley Moiette, Joe	Fowler Rd Fowler Rd	District 5	Medium Priority
	Dur (hrs/days)	240	10	Bad pot hole at the top of this road				
28695 A	06/12/19 06:57:00	06/21/19 07:42:00	06/13/19	Limb Pickup Closed	Brown, Shirley Todd, Dick	Lake Caroline Rd Lake Caroline Rd		Medium Priority
	Dur (hrs/days)	216	9	Small pile of limbs				
28696 A	06/12/19 07:00:00	06/21/19 07:42:00	06/13/19	Limb Pickup Closed	Brown, Shirley Moss, Deborah	Harbor Rd Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	216	9	Huge pile of limbs				
28697 A	06/12/19 07:01:00	06/21/19 07:42:00	06/13/19	Limb Pickup Closed	Brown, Shirley Hairston, Wayne	Dogwood Hollow Dogwood Hollow	District 3	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
28698 A	06/12/19 07:41:00	06/21/19 07:42:00	06/13/19	Limb Pickup Closed	Brown, Shirley Lockett, Henry	Sharon Rd Sharon Rd	District 5	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
28699 A	06/12/19 08:55:00	06/21/19 07:43:00	06/13/19	Limb Pickup Closed	Brown, Shirley Dixon, Marveline	Cedar St Cedar St	District 4	Medium Priority
	Dur (hrs/days)	216	9	Limbs pick up				
28700 A	06/12/19 11:12:00	06/19/19 07:47:00	06/13/19	Limb Pickup Closed	Brown, Shirley Lovelady, Tonya	Bradfield Rd Bradfield Rd	District 4	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
28701 A	06/12/19 13:24:00	06/21/19 09:54:00	06/13/19	Pot Holes Closed	Brown, Shirley Middleton, Doug	Rocks Rd Rocks Rd	District 5	Medium Priority
	Dur (hrs/days)	216	9	Bad pot holes				
28702 A	06/12/19 13:25:00	06/18/19 09:56:00	06/13/19	Limb Pickup Closed	Brown, Shirley Steckler, Marion	Planters Row Planters Row	District 3	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				